

WHOLESALE TERMS OF SERVICE

ORDERING INFORMATION

Please email The BIG Meow with the requirements of your order:

hello@thebigmeow.com.au

Once we receive the order, we will email you an invoice.

PAYMENT

Payment can be made by Direct Debit - the details of which are on the invoice. The BiG Meow requires all orders to be paid in full before printing and dispatching goods. Goods remain in The Big Meow's ownership until full payment has been made.

SHIPPING

Standard shipping is set at the flat rate of AUD\$15.00. Please allow 7-14 business days to receive your shipment. EXPRESS shipping can be arranged for an additional cost.

RETURNS

All orders are packaged with care. Should you receive damaged or faulty goods please contact The BiG Meow via email within 48 hours of receipt for assessment. If your order is deemed faulty, a replacement order or refund will be sent as soon as possible. We do not accept returns unless your items are faulty or damaged on arrival. Cancellation of your order will result in loss of payment made.



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